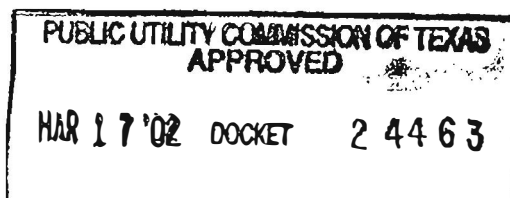


LOCAL EXCHANGE SERVICE

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By: Toney Prather
Title: President



LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS

North Texas Telephone Company provides telecommunications services in the areas certified to the Company by Certificate of Convenience and Necessity No. 40008, granted by the Public Utility Commission of Texas (the Commission). North Texas Telephone Company is a wholly owned subsidiary of First American Holdings, Inc.

The Company provides one party service throughout its service area in two exchanges. All subscribers are provided with extended area service to Wichita Falls, Texas at no additional charge.

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Service Areas

<u>Exchange</u>	<u>(NPA-NXX)</u>	<u>City</u>	<u>County</u>	
Byers	940-529	Byers	Clay	T
Petrolia	940-524	Petrolia	Clay	T

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

A. General

1. The rates and charges listed in this Section apply to the Local Exchange Service provided by the Company in its service area which is specified by the Company's exchange service area maps approved and on file with the Public Utility Commission of Texas.

The telecommunications services described in this Section are subject to the other rates, charges, rules and regulations of the Local Exchange Tariff in its current form or as it may be revised in the future.

2. The local exchange service rates and charges specified in this Section are for basic local exchange service and facilities only. The rates for other ancillary services or facilities not specifically shown in this Section are presented in other Sections of this tariff.

3. Unless otherwise specified, the rates and charges quoted in this Section are for a minimum period of one month, payable in advance and provide unlimited flat rate calling within the exchange area.

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

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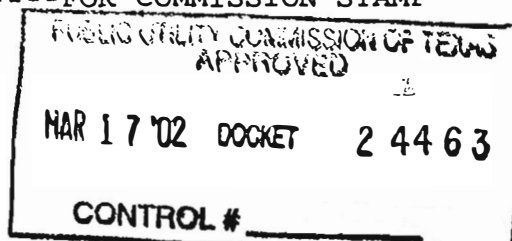
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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

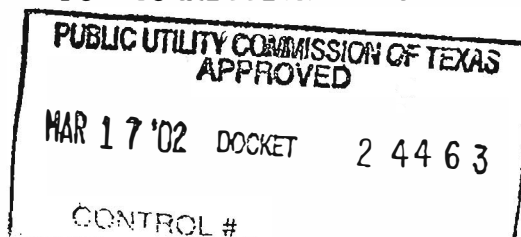
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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

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II. APPLICATION OF RATES (Continued)

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LOCAL EXCHANGE SERVICE

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates (1)

<u>Exchange</u>	<u>1-Party (2)</u>
-----------------	--------------------

All Exchanges	\$18.00
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NOTES:

- (1) These rates apply to all exchanges listed on Page 2 of this section.
- (2) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (3) The Residential Access Line Rate includes Tone Dialing Service effective May 1, 2013.

Effective: June 1, 2016
By: Toney Prather
Title: President

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NORTH TEXAS TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
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LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

B. Business Monthly Local Exchange Access Line Rates (1)(5)				T
<u>Exchange</u>	<u>1-Party (4)</u>	<u>Rotary/Multiline/Trunk Hunt Service (2)</u>	<u>PBX Trunk</u>	T
All Exchanges (3)	\$19.60	\$28.75	\$34.95	IM

NOTES:

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) Rotary/Multiline/Trunk Hunt Service is offered to business customers, see Section 5. The rate listed includes a Local Exchange Access Line with the Rotary Hunt Service.
- (3) These rates apply to all exchanges listed on Page 2 of this section.
- (4) The Business Access Line Rate includes Tone Dialing Service effective May 1 2013.
- (5) For applicable installation charges, see Section 2, Service Charges.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM

The Lifeline Program is a retail local service offering designed to make telecommunications services available at reduced rates to qualifying low-income customers.

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A. General

1. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal reductions pursuant to 47 C.F.R. Section 54.403 and state reductions to their monthly tariffed residential local exchange access line rate.
2. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
3. Lifeline Program reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.
4. Assistance is provided to the qualifying low-income customer by:
 - a. A one-year, non-interest assess, deferred payment plan for payment, up to \$200, of service connection charges associated with the establishment of telephone service for the qualifying low-income customer. Service connection charges include those charges, specified in Section 2 of this tariff, customarily assessed for the establishment of telephone services.

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Effective: December 2, 2016
By: Toney Prather
Title: President

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

A. General (Continued)

5. The Company may not disconnect the service of a Lifeline Program customer for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Company shall remove mandatory toll blocking at no charge.
6. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.
7. The Lifeline Program rate reductions will not be available on a retroactive basis unless approved by the Public Utility Commission of Texas or the Low-Income Discount Administrator (LIDA).
8. Lifeline customers will not be assessed the monthly local number portability charge which is subject to National Exchange Carrier Association, Inc. Tariff No. 5.

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Effective: April 2, 2012
By: Toney Prather
Title: President

LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

B. Designated Lifeline Program Service

The Company shall offer voice telephony services that provide the following functionalities as designated, Lifeline Program services:

1. Voice grade access to the public switched network or its functional equivalent
2. Minutes of use for local service provided at no additional charge to the customer
3. Access to emergency services
4. Toll blocking service

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

C. Eligibility Requirement

1. Qualifying Low-income (Eligible) Customer Criteria

An eligible customer for the state Lifeline discount shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives benefits from at least one of the following programs:

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- a. Medicaid
- b. Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps)
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA) or Section 8
- e. Low-Income Heat and Energy Assistance Program (LIHEAP)
- f. Health benefits coverage under the state Children's Health Insurance Program (CHIP)
- g. National School Lunch Program's Free Lunch Program
- h. Temporary Assistance for Needy Families

An eligible customer for the federal Lifeline discount shall be defined as an individual meeting the eligibility requirements set forth in 47 C.F.R. Section 54.409.

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The appropriate Lifeline Program rate reductions will be provided per eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

C. Eligibility Requirement (Continued)

2. Obligations of the Customer

a. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPFA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP. Current customers receiving benefits under Medicaid, SNAP, SSI or CHIP will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

b. A customer who is eligible for the Lifeline Program but does not have telecommunications services at the time the LIDA provides its eligibility list to the company, shall be responsible for initiating a request for the Lifeline Program from the Company.

3. Obligations of the Company

LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers within 30 days.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

C. Eligibility Requirement (Continued)

4. Discontinuance of Service

- a. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in Texas Health and Human Services Commission (THHSC) benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their THHSC benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.
- b. Discontinuance of Lifeline Discounts for customers who have self-enrolled: Individuals not receiving benefits through THHSC programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

D. Deposit and Credit Requirements

1. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.
2. The Company may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

D. Deposit and Credit Requirements (Continued)

3. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers for the Lifeline Program.

E. Service Connection Charges

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.
2. Service connection charges do apply when:
 - a. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
 - b. New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.
 - c. Customers make subsequent moves or changes after initial connection to the Lifeline Program.

F. Lifeline Program Rate Reduction

1. Implementation

The Company shall provide billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's Substantive Rules.

In instances where a customer inquires about participation in the Lifeline Program, the Company shall provide contact information for LIDA.

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NORTH TEXAS TELEPHONE COMPANY

Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

F. Lifeline Program Rate Reduction (Continued)

2. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below.

	<u>Monthly Rate Reduction</u>	
a. Federal Reduction	47.C.F.R Section 54.403	T T
b. Maximum State Reduction to Residential Voice Service Local Exchange Access Line Rate	\$3.50	T T
c. Additional Small Rural Local Exchange Company Universal Service Plan Area Discount Composed of up to 25% of the Local Exchange Access Line Rate Increase Amount	SR 26.412 (f) (1) (E) (i-ii)	

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE

A. General

1. Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Company.

2. PLTS is offered by the Company in accordance with the Public Utility Commission of Texas' Substantive Rules relating to Prepaid Local Telephone Service.

B. PLTS Services

Customers subscribing to PLTS will receive only the following services:

1. Residential local exchange access line service
2. If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service
3. Residential tone dialing service
4. Access to 911 service
5. Access to dual party relay service
6. The ability to report service problems seven days a week
7. Access to the business office
8. Primary residential directory listing
9. Toll blocking service
10. Non-published service and non-listed service, at the customer's option

C. Eligibility Requirements

1. Customers eligible to receive PLTS include:

a. Current residential customers who have not been disconnected from the network, but have received a notice following suspension of service for non-payment for services; and

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

C. Eligibility Requirements (Continued)

1. Customers eligible to receive PLTS include:
(Continued)

b. Former residential customers who have been disconnected from the network due to the existence of indebtedness to any dominant certificated telecommunications (DCTU) or other telecommunications carrier.

2. Customers who have been disconnected from PLTS by the Company are no longer eligible to receive PLTS from the Company.

3. Business customers are not eligible to receive PLTS from the Company.

D. PLTS Terms and Conditions

1. Eligible customers must contact the Company during the Company's regular business hours to subscribe to PLTS. Within twenty-four (24) hours of receiving the customer's request, the Company shall mail the customer a confirmation letter detailing the customer's rights and responsibilities upon enrollment in the PLTS plan and the rates, terms, and conditions of the PLTS plan as described in this tariff.

2. Customers subscribing to PLTS shall have mandatory toll blocking and usage-sensitive service blocking placed on their line. Customers subscribing to PLTS shall not place or receive calls, including intraLATA and interLATA long distance or other usage-sensitive services, for which additional charges are billed to the customer's local telephone bill by the Company, through tariffs or contracts, nor shall customers subscribe to any other services offered by the Company that are not included in a subscription to PLTS.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

D. PLTS Terms and Conditions (Continued)

3. Deferred Payment Plan

a. General

1) Customers subscribing to PLTS may be required to enter into a deferred payment plan with the Company to pay any outstanding debt owed to the Company for services previously received under basic local telecommunications service and now received under PLTS.

2) The Company shall not require the PLTS customer to enter into a deferred payment plan to pay any outstanding debt for any services that will not be received by the customer under PLTS including, but not limited to, intraLATA and interLATA long distance services.

3) If the Company cannot determine the amount of outstanding debt the PLTS customer owes for the services previously received under basic local telecommunications service and now received under PLTS, the Company shall not require the PLTS customer to enter into a deferred payment plan.

b. Deferred Payment Plan Amount

To determine the deferred payment plan amount, the Company shall:

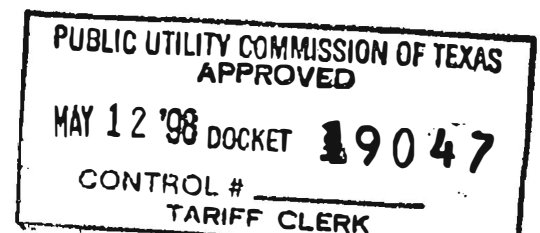
1) determine the amount the customer owes for the services previously received under basic local telecommunications service and now receives under PLTS;

2) apply any undesignated partial payment made by the customer prior to the customer's subscription to PLTS to past debt owed to the Company as determined under 1) of this subparagraph; and

3) not reallocate any undesignated partial payments assigned under 2) of this subparagraph to amounts yet to be incurred for basic local telecommunications service.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

D. PLTS Terms and Conditions (Continued)

3. Deferred Payment Plan (Continued)

c. The Company shall not require the applicant entering into a deferred payment plan under this paragraph to make monthly payments which exceed the greater of \$10 per month or 1/12 of the outstanding debt.

d. If the Company and PLTS customer enter into a deferred payment plan under this paragraph, the initial deferred payment shall be billed beginning with the third billing cycle after initiation of PLTS service and shall be billed on a monthly basis thereafter.

4. Customers subscribing to PLTS shall not be required to make a deposit.

5. Disconnection of PLTS

a. Disconnection with notice

The Company may disconnect PLTS after notice for any of the following reasons:

1) failure of the PLTS customer to comply with the terms of a deferred payment plan for PLTS;

2) upon conclusion of all periods for which an advance payment has been applied to the PLTS account and when the customer's PLTS account has a zero balance; or

3) violation of the Company's rules pertaining to the use of PLTS in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

D. PLTS Terms and Conditions (Continued)

5. Disconnection of PLTS (Continued)

b. Disconnection without notice

The Company may immediately disconnect PLTS without notice for any of the following reasons:

1) if the customer accrues new billable charges for toll or other services on their telephone bill that are not defined as PLTS services;

2) where a known dangerous condition exists for as long as the condition exists; or

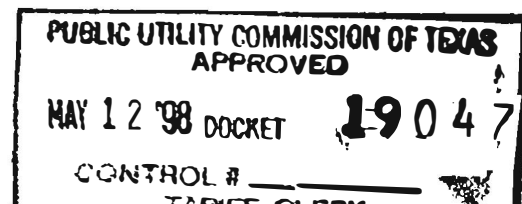
3) where service is connected without authority by a person who has not applied for the service or who has reconnected service without authority following termination of service.

c. The Company retains the right to apply any credit in the disconnected PLTS customer's account to the customer's outstanding balances owed to the Company for telecommunications services.

6. Customers disconnected from PLTS shall receive a final notice from the Company stating that the customer is permanently disconnected from PLTS and shall not be eligible for PLTS from the Company again. That notice shall also state the terms and conditions that the customer must satisfy before the customer can return to basic local telecommunications service with the Company.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

E. Return to Basic Local Telecommunications Service

1. A customer subscribing to PLTS may return to basic local telecommunications service provided the customer:

a. has paid all outstanding debt to the Company in full, including indebtedness for the carriage charges of interexchange carriers where the Company bills those charges pursuant to tariffs or contracts; and

b. has paid all bills for PLTS.

2. Upon the customer's completion of the obligations listed above, the Company shall notify the customer:

a. of the eligibility requirements for returning to basic local telecommunications service without PLTS restrictions;

b. of the option to receive basic local telecommunications service with toll blocking and/or usage-sensitive blocking pursuant to the Company's tariffed rates, if applicable, and such toll blocking and usage-sensitive blocking can be removed at any time, upon the customer's request; and

c. of the need to contact the Company if the customer wants to return to basic local telecommunications service.

3. After receiving notice from the Company and after fulfilling the customer obligations referenced above, in order to subscribe to basic local telecommunications service, the customer shall:

a. request subscription to basic local telecommunication service from the Company; and

b. pay the service restoral or service connection charges, if applicable and assessed by the Company.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

F. PLTS Rates, Charges and Payments

1. PLTS Rates

a. The monthly rate for PLTS shall include only the following:

1) the applicable residential tariffed rate (or lifeline rate, if applicable) for services included in the PLTS services definition referenced in this section;

2) tariffed charges for non-published and non-listed service, if requested by the customer; and

3) surcharges and fees established or authorized by a governmental entity that are billed by the Company, including but not limited to 911, subscriber line charge, sales tax, and municipal fees.

b. Late charges shall not be assessed to a PLTS customer.

2. PLTS Nonrecurring Charges

a. If the customer subscribes to PLTS within ten (10) days from the date the Company mailed notification of PLTS eligibility to that customer, the Company shall defer recovery of service connection charges, as referenced in Section 2 of this tariff, until the customer returns to basic local telecommunications service.

b. If the customer does not subscribe to PLTS within ten (10) days from the date the Company mailed notification of PLTS eligibility to that customer, the Company may charge service connection charges, as referenced in Section 2 of this tariff, to that customer when subscribing to PLTS.

c. If the Company suspends basic local service prior to disconnection, the Company shall defer recovery of the tariffed service restoral charges until the PLTS subscribing customer leaves PLTS to return to basic local telecommunications service.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

F. PLTS Rates, Charges and Payments (Continued)

3. Payments Under PLTS

a. The Company may require the residential customer of PLTS to make an initial payment for service, which shall not exceed:

1) the monthly rate for PLTS, as described above, for up to two (2) months of service under the PLTS plan; and

2) PLTS nonrecurring charges, as described above, if applicable.

b. The Company shall not require subsequent monthly payments for PLTS that exceed the monthly rates for PLTS services. The due date of monthly payments under PLTS shall be based on the Company's regular billing cycle.

c. The customer may be required to make payments under a deferred payment plan as previously referenced in this section.

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